

# HELPSIDE CLAIMS MANAGEMENT SERVICES

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# STANDARD WORK COMP PROGRAM MANAGEMENT

## COMPARING YOUR OPTIONS FOR WORK COMP

Experienced claims expert **focused** on the best possible outcome.



**No** third party expertise. Adjuster is solely responsible for claims outcomes.

Claims expert regularly **communicates** with injured workers, clients, and carrier adjusters to ensure quality treatment of the injured worker & the best claim outcome.



Adjusters carry heavy workloads limiting the amount of time they can spend on each claim. Typically claims get looked at every 30 days, at best.

Expert reviews medical notes the same day they are received and notifies adjuster with recommended changes to action plan.



Medical and doctors' notes are reviewed and action plan is updated **Typically** when claim is scheduled for **REVIEW**. This can result in additional claims costs.

We **meet** with carrier adjusters one month before data is reported to NCCI, closing claims and getting unnecessary reserves removed, protecting emod.



Adjuster is **not** aware of when client data will be reported to NCCI and therefore, is not proactive in closing claims and lowering reserves and protecting client emods.

Claims Expert, VP Risk Management and Safety Director work together to identify client injury trends and help clients reduce work-related injuries.



Adjuster is focused on processing claims. No focus on identifying or communicating on injury trends to reduce claims and improve claims performance.

Claims expert **attends** depositions and hearings on litigated claims to make sure employer interests are represented.



**No** adjuster representation on litigated claims.

We Send out the OSHA 300 and 300A logs annually.



**No** OSHA 300 log service.