

Client Case Study



Situation

Even as a small manufacturing company with just a few employees, Premier Plastics knew they wanted to be able to offer benefits to their employees and avoid the hassle of processing payroll and taxes.

Solution

Helpside was able to offer Premier Plastics the support they were looking for, from offering a robust benefits package that they wouldn't have been able to find elsewhere, to handling payroll and taxes that were taking the owner's valuable time.

Result

As both Premier Plastics and Helpside grew, additional benefits offerings, safety training, workers' compensation coverage, and human resources solutions were added, building a valuable relationship that has lasted over 20 years.

"Personally, I don't know what I would do without Helpside. They are always there when I need them. Not just as a vendor, but also as a friend."

Valerie Bienz Office Manager, Premier Plastics



When Valerie Bienz, Office Manager at Premier Plastics, started with the company over 25 years ago, they only had a few employees. Even then, the owner, Jim Holbrook knew he wanted to be able to offer benefits to his employees. He also knew that his time was valuable and finding a trustworthy partner to process employee payroll and taxes would be important.

That is how the partnership between Premier Plastics and Helpside began back in 1997. As Premier Plastics and Helpside grew together, an even stronger relationship emerged, adding in additional benefits offerings such as a 401(k) and disability, as well as harassment training, safety training, and workers' compensation coverage.

Premier Plastics, located in West Valley City, Utah, is a trusted resource for plastic packaging products and services that keep the customer in mind. What started as a company with just handful of employees and couple machines has grown into a larger facility with over 35 employees.

"Looking back, I can't believe how far we have come," says Valerie. "It has been great to see the growth over time and to be a part of it."

Premier Plastics understands their employees make the difference in their success. There are several employees who have been with the company for over ten years. Retaining employees in a competitive job market has been easier due to their outstanding company culture. "We really are a family here, and the employees like that. It keeps them around," says Valerie.

The growth and development of employees is something Premier Plastics takes very seriously. The company makes significant efforts to help employees advance their skill set while on the job, which sets them apart in their industry.

Another unique aspect of Premier Plastics' company culture is the Above and Beyond Award. Employees are nominated by their peers and winners are recognized at a luncheon. This award is given to one or more employees each month.

Add to that their robust benefits package from health, dental and vision insurances, to disability, life insurance, and 401(k), and the company has found their recipe for success.

Are you curious to see if working with Helpside can do the same for you? Contact us to find out.